



Business partners,

The team at Kramer Beverage is working diligently to navigate the constantly changing situation regarding the COVID-19 virus. We are doing everything we can to continue to provide your business with products and we appreciate your understanding as we all make adjustments to our normal practices.

At this time Kramer Beverage remains open for business. Currently we are putting plans in place to minimize the transmission potential to our employees, customers, and suppliers. Here are some of the changes we have implemented at this time:

- The warehouse is operational, however actions have been taken to reduce the amount of contact between workers
- We will continue to make deliveries to off-premise accounts and on-premise accounts that remain open for as long as we are allowed
- Whenever possible, orders will be taken via phone or email to reduce face to face contact
- We are temporarily suspending any product pickups
- Kramer Beverage employees will pick up checks when on site at an account, but will not make any additional stops specifically for that purpose to reduce face to face contact
- Our facility and equipment are constantly being cleaned and sanitized
- Non-essential employees and those that have the capability to work remotely have been instructed to work from home to minimize contact

We will continue to follow all government regulations regarding business operations and will keep you updated with additional changes as they are available. We are all in this together, so I thank you for your understanding and patience during this time. If you have any specific questions, please reach out to your primary contact at Kramer Beverage.

Sincerely,

Mark Kramer

President, Kramer Beverage