

Team,

Thank you to all who answered our Quantum Pulse Survey last month about communication. The more you share with us, the more we are able continue striving for improvements.

Some of the takeaways from the survey are:

- Team members are enjoying the new Kramer News on SharePoint. Thank you to the 74% that have been reading it. We will continue to provide as much information as possible in that format and encourage those that have not taken advantage of it to do so.
- It is clear that there are still other communication issues to work on. These include some interdepartmental opportunities and having a way for people to express their ideas throughout the company. We strive to be sure that all have a voice.

What is next?

- We will work with specific departments to look for ways to assist in communication gaps.
- We are in the process of searching for a platform that would be a digital “suggestion box”. We have had a recent demo with a software company that will allow anyone to share ideas via QR code and we hope to have an upcoming trial to so we can all try it out.
- We will have another full Quantum survey in the fall.

Once again, we thank you for all of your continued input and thank you to all for the excellent work that has been done in our busiest time of year.

Many thanks,
Mark